



**OFFICIAL  
FERRARI DEALER  
SCUDERIA GOHM**

## **Aftersales Service Advisor (m/f/d)**

Fulltime (38,5h/week), for immediate admission

### Your qualifications:

- Minimum of two years of experience as a service consultant, alternatively a completed master education
- Successfully completed motor vehicle mechatronics engineer education, ideally a continuing education as a system- and high-voltage technician or service technician
- Solid computer and MS-Office knowledge
- Solid English knowledge
- Very good organisation- and communication skills, good mannerism
- Reliability, flexibility, and high customer- and service orientation
- Groomed manner

### Your tasks:

- You function as a host in our company and create an exclusive support experience
- Through your friendly and helpful manner you retain our customers long-term
- Final control and delivery of vehicles after repair works
- Execution and documentation of warranty and goodwill requests
- Individual service client support, providing information via telephone
- Complaint management
- Organisation / coordination of internal procedures

### We offer:

- A challenging task with high responsibility
- A motivating work climate in a dynamic team
- Payment over standard tariff
- Open corporate culture
- Career development
- Precise incorporation

Did we catch your interest? Then apply now! Please send your complete application documents including your CV and a picture to following Email: [bewerbung@scuderia-gohm.at](mailto:bewerbung@scuderia-gohm.at)

Your contact person:  
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